2 ORIGINAL ARTICLE

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Abstract The current paper describes the results of an experiment in which 200 9 students who varied in levels of trait perfectionism performed a laboratory task and 10 then were assessed in terms of levels of state affect, state self-esteem, and state 11 automatic thoughts. Independent variables included task difficulty (high versus 12 13 moderate level of difficulty) and performance feedback independent of their actual 14 level of performance (positive or negative). Analyses also examined objective levels of performance (i.e., the number of errors on the task) and initial confidence in 15 16 performance. Analyses showed that the experience of state automatic thoughts 17 involving perfectionism were associated with negative automatic thoughts, negative 18 affective reactions, and lower state self-esteem. Analyses of changes in mood and 19 self-esteem showed generally that participants high in socially prescribed perfectionism had increased levels of dysphoria and anxiety and lower levels of state self-20 21 esteem following the experience of negative performance feedback or after having 22 a relatively poor performance. Analyses of the physiological measures found

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23 increased systolic blood pressure among self-oriented perfectionists who had poorer 24 performance and among socially prescribed perfectionists who had received nega-25 tive feedback about their performance. The results for heart-rate changes yielded a less clear pattern, though there was evidence that participants with high socially 26 27 prescribed perfectionism had increased heart rate if they received negative feedback and were relatively low in confidence. Collectively, these findings illustrate that 28 how perfectionists react in challenging situations varies as a function of actual 29 30 performance, performance feedback, and feelings of personal efficacy.

Keywords Perfectionism · Cognition · Performance-feedback · Self-esteem ·
 Self-efficacy · Automatic thoughts · Anxiety · Depression · Hostility

34 Introduction

In a previous paper (see Besser et al. 2004), we noted that there are relatively few 35 studies of how perfectionists respond to performance feedback. This paucity of 36 37 research is surprising given that a central premise of research and theory on 38 perfectionism is that it is essential to examine how perfectionists respond when they 39 have encountered negative performance feedback that implies possible deficiencies 40 in the self. While there has been an extensive focus on whether perfectionism has an adaptive side to it, perhaps a more important question is what happens when people 41 believed to be characterized by "adaptive perfectionism" encounter unfavorable 42 circumstances that suggest that they are not meeting the exceptionally high 43 standards and perfectionistic demands that are central to their sense of self and 44 45 identity.

Consider, for instance, the following account of how perfectionism and falling
short of expectations influenced Michelangelo. This is another illustration of how
famous people may have remarkable achievements yet not seemingly incorporate
this into a more positive self-view:

"As he was nearing the end of his life, Michelangelo began working on what 50 51 many people believe to be his most important work, the Florentine Pietà. After 52 working intensely for almost a decade, he entered his studio one day and took a sledgehammer to the sculpture. He broke away the hands and legs and nearly 53 shattered the work before his assistants dragged him away. Why did 54 Michelangelo attempt to destroy one of his greatest creations, a statue that 55 56 has been described as among the finest works of the Renaissance? 57 Disillusioned and isolated in the last decades of his life, Michelangelo had a heightened sense of perfectionism that was exacerbated by his failure to live 58 59 up to the expectations of his father, who viewed being a sculptor as akin to being a manual laborer. Michelangelo, it seems, had self-esteem issues" 60 61 (Robins and Trzesniewski 2005, p. 158).

Unfortunately, if alive today, Michelangelo would have plenty of company.
 Although there have been few experimental demonstrations of precisely what
 happens when perfectionists feel their efforts are not going to result in achieving

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
Article No. : 67	□ LE	TYPESET
\$ MS Code : 67	☑ CP	🗹 DISK

their impossibly high goals, there are numerous other anecdotal accounts of the distress and dissatisfaction with the self and performance of debilitating forms of perfectionism.

68 Given the limited research in this area, the current paper describes the results of 69 a controlled experiment in which participants varying in levels of perfectionism 70 attempted a task that was more or less challenging and then received positive or 71 negative performance feedback independent of their actual level of performance. 72 This feedback was received in an interpersonal context (i.e., the presence of 73 another person). We extended our past research in this area by assessing not only cognitive and affective reactions, but also state changes in self-esteem and 74 physiological responses. The specific hypotheses tested are outlined below after a 75 brief overview of past research on how perfectionists respond to performance 76 77 feedback.

78 Perfectionism and Reactions in Performance Situations

79 Hewitt et al. (1989) conducted the initial study of how perfectionists react to performance feedback. They gave negative feedback about task performance on a 80 series of challenging cognitive tasks to perfectionists and nonperfectionists and they 81 82 varied the ego importance of the feedback. Perfectionism was assessed with the Burns Perfectionism Scale (Burns 1980). Participants were told that good 83 84 performance was relatively important or unimportant. A measure of depressed 85 mood was completed before and after the tasks were attempted. Hewitt et al. (1989) 86 found that perfectionism was associated with increased levels of depressed mood 87 only in the ego-involving, important condition.

88 Flett et al. (1994/1995) conducted an experiment in which participants completed 89 the Multidimensional Perfectionism Scale (MPS; Hewitt and Flett 1991) and an 90 anagram task that was described in terms that made the task either high versus low in 91 ego involvement. The MPS assesses self-oriented perfectionism (i.e., demands on the 92 self to be perfect), other-oriented perfectionism (i.e., demanding perfection from others), and socially prescribed perfectionism (i.e., the perception that others demand 93 94 perfection from the self). The main dependent measures were indices of state anxiety and various measures of situational appraisal, including perceived situational threat. 95 Flett et al. (1994/1995) found that socially prescribed perfectionism was associated 96 97 with higher state anxiety, but only under high ego involvement. Self-oriented perfectionism was unrelated to state anxiety in either experimental condition. Also, 98 99 students with elevated levels of socially prescribed perfectionism tended to perceive 100 greater threat in both experimental conditions.

Frost and Marten (1990) performed an experiment with 51 undergraduate women that examined how individuals differing in levels of perfectionism responded to conditions of high versus low evaluative threat. Participants performed a writing task under conditions of high versus low evaluative threat. Dependent measures included performance level and state affective reactions. Frost and Marten (1990) found considerable differences between the participants

ß	Journal : Small-ext 10942 Article No. : 67	Dispatch : 25-9-2007	Pages : 23 □ TYPESET
~	MS Code : 67	☑ CP	🗹 DISK

107 in the two experimental conditions. They reported that perfectionists, relative to 108 nonperfectionists, had greater negative affect when the evaluative aspects of the 109 performance task were made highly salient. Moreover, objective judges concluded that the perfectionists in the high evaluative threat condition produced 110 111 work that was of lower quality.

Subsequently, Frost et al. (1995) reported a laboratory study of reactions to mistakes in which participants with high versus low levels of concern over mistakes 114 (COM) were induced to make either a high versus low number of mistakes. Several differences emerged in the high mistakes condition, and there were relatively few between-subjects differences in the low mistakes condition. Participants with a high 116 COM did not make more mistakes in the difficult condition, but they reacted to their mistakes with more negative affect, lower self-confidence, and a greater sense of 119 personal imperatives (i.e., that they should have done better).

More recently, Besser et al. (2004) conducted an experiment in which students 120 121 who varied in levels of trait perfectionism performed a laboratory task of varying levels of difficulty. Participants received either negative or positive performance 122 feedback, independent of their actual level of performance. Analyses of pre-task and 123 124 post-task measures of negative and positive affect showed that individuals with high self-oriented perfectionism experienced a general increase in negative affect after 125 126 performing the task, and self-oriented perfectionists who received negative 127 performance feedback were especially likely to report decreases in positive affect. Additional analyses showed that self-oriented perfectionists who received negative 128 129 feedback responded with a cognitive orientation characterized by performance 130 dissatisfaction, cognitive rumination, and irrational task importance. In contrast, 131 there were relatively few significant differences involving other-oriented and 132 socially prescribed perfectionism. Collectively, these data are in keeping with the view that self-oriented perfectionism is a vulnerability factor involving negative 133 134 cognitive and affective reactions following failure experiences that reflect poorly on 135 the self.

136 The current study is patterned after the previous Besser et al. (2004) investigation with the same laboratory task being used. However, we examined 137 several new issues. First, in the previous study, the experimental situation 138 emphasized personal standards and focus on the self; socially evaluative cues 139 140 were minimized by having the participant receive feedback via computer while 141 alone. In contrast, the social evaluation context was emphasized in the current study. That is, the participant received performance feedback couched in terms 142 of social comparison ("Your performance was below average") while in the 143 physical presence of the experimenter. Our previous experiment yielded few 144 145 significant differences involving socially prescribed perfectionism as socially prescribed perfectionism is more relevant in situations where social evaluation is 146 147 emphasized.

148 Second, several of the dependent measures used in the previous experiment were also assessed in the current investigation (e.g., mood ratings of negative and positive 149 150 affect). Consistent with our earlier investigation, the current study included an assessment of a broader range of negative affective states (anxiety, depression, and 151 152 hostility) as well as positive affect. However, several additional measures were also

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23	
Article No. : 67	□ LE	TYPESET	
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153 obtained. One of our goals was to examine state cognitive reactions in a specific 154 performance situation. Accordingly, participants completed current measures of 155 automatic thoughts (i.e., perfectionistic thoughts, negative thoughts about the self, and 156 positive thoughts about the self). This was accomplished by creating abbreviated state versions of the Perfectionism Cognitions Inventory (Flett et al. 1998), the Automatic 157 158 Thoughts Ouestionnaire (Hollon and Kendall 1980), and the positive thoughts version of the Automatic Thoughts Questionnaire (Ingram and Wisnicki 1988). Ingram et al. 159 160 (1995) described how it is possible and meaningful to adapt existing measures for use 161 in specific situational contexts and assess automatic thoughts "in situ."

162 Another objective of the current study was to examine possible fluctuations among perfectionists in state self-esteem as a function of performance feedback. 163 164 Several authors have established a link between dimensions of perfectionism and 165 deficits in self-esteem in general (e.g., Flett et al. 1991; Preusser et al., 1994; Rice et al. 1998). This research has established a consistent link between socially 166 167 prescribed perfectionism and low self-esteem (e.g., Flett et al. 1991) while the link between self-oriented perfectionism and self-esteem is inconsistent across studies. 168 To our knowledge, past research has not examined state self-esteem and 169 170 perfectionism. We hypothesized in the current investigation that decreases in state levels of performance and social self-esteem would be reported by participants with 171 172 high levels of socially prescribed and self-oriented perfectionism following the 173 receipt of negative performance feedback.

Perhaps the most unique goal of the current study was to examine how 174 175 perfectionism combines with performance feedback and task difficulty to influence 176 physiological responses (i.e., blood pressure and heart-rate). A central premise of 177 the perfectionism literature is the notion that perfectionists are characterized by relatively high levels of stress and are highly reactive to stressful situations. Over 178 time, this should result in negative health consequences for stressed perfectionists. 179 180 Previously, Martin and associates found that trait perfectionism was associated with 181 health problems, especially among those individuals with relatively low levels of self-efficacy (see Martin et al. 1996). At present, previous research has not 182 examined the physiological reactions of perfectionists to challenging and threat-183 ening performance situations. Accordingly, in the current study, the self-report 184 measures were supplemented with objective assessments of heart rate and blood 185 186 pressure. A possible link between perfectionism and elevated blood pressure is 187 suggested by recent evidence showing that focusing on the irrational belief "I must perform well" is indeed associated with elevated blood pressure (see Harris et al. 188 189 2006). In the present study, it was expected generally that participants with highly levels of perfectionism, particularly those elevated in socially prescribed perfec-190 191 tionism, would react to a more difficult performance situation and the experience of negative feedback with the more extreme physiological reactions that reflect the 192 193 pressure they are under. Given past indications that lower self-efficacy may 194 moderate the link between perfectionism and health symptoms (Martin et al. 1996), we postulated that the negative reactions of perfectionists to poor performance and 195 196 negative feedback would be exacerbated among those participants who relatively low in confidence about their ability to perform. 197

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	Article No. : 67		□ TYPESET
S	MS Code: 67	☑ CP	🗹 DISK

199 Participants

The participants were 200 students (100 women, 100 men) from an Israeli Academic College. They were volunteers from a second year psychology course, as well as some volunteers from an introductory psychology course who took part in this study for course credit. The mean age of participants was 23.63 years (SD = 2.92).

205 Procedure

Participants signed an informed consent to participate in a six-part experiment "evaluation of cognitive performance on a computer" and were then seated in a chair facing a computer monitor in a small testing room. The instructions before each part were given by the experimenter and were also displayed on the computer monitor.

211 Participants were assigned randomly to one of four possible conditions. The 212 independent variables were Task difficulty (moderate versus difficult) and Feedback condition (positive versus negative). There were 50 participants (25 men, 25 213 women) in each condition. All participants completed computerized versions of the 214 MPS, the Visual Analogue Scale (VAS) and a measure of State Self-Esteem 215 216 (performance self-esteem and social self-esteem) and an item assess their 217 Confidence by using the computer's mouse to mark their choices. The VAS was used to assess state affect levels. In addition, estimates of baseline psychological 218 219 measures (HR, SYSBP and DYSBP) were taken¹. The order of the presentation of the Multidimensional Perfectionism Scale, VAS, and state self-esteem items was 220 221 automatically randomized. Ratings were recorded automatically in an output ASCI 222 file. Order of screen presentation of the questionnaires was automatically 223 randomized. Participants shifted from one screen to another by hitting an "OK" 224 button that appeared when all items were completed, using the computer's mouse. Subsequently, a computerized Choice Reaction Time (CRT) task patterned after one 225 226 used by Naveh-Benjamin et al. (2000) was presented.

227 Variations of this CRT task have been used in cognitive research to evaluate 228 reactions to task demands at the information encoding stage (see Craik et al. 1996; Naveh-Benjamin et al. 1998; Naveh-Benjamin et al. 2003; Naveh-Benjamin et al. 229 230 in press). This is an attention-demanding task that requires participants to carry out 231 the task as quickly and as accurately as possible. In the current study, following Naveh-Benjamin et al. (2000), the CRT task involved a visual display on a 232 233 computer screen and manual responses on an external box. The display consisted of 234 either three or six boxes, arranged horizontally. A large white rectangle appeared at

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
Article No. : 67	□ LE	TYPESET
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 ¹ We used a fully automatic blood pressure monitor for measurement on the wrist (the OMRON RX-I) operating on the oscillometric principle and convert the information into a digital reading. This monitor does not require an inflation bulb or stethoscope so measurements are easy obtain. It is easy to use reads in 30 s and the error is ±10 mmHg which is highly accurate.

235 random in one of the boxes, and the participant's task was to press the 236 corresponding key on the external button box. The response caused the white 237 rectangle to move immediately to one of the other boxes, at random; the rectangle 238 never appeared in the same box on successive CRT trials. The goal was to carry out the task as quickly and as accurately as possible. The task was thus a continuous 239 240 CRT task; it was performed for 180 s. The computer recorded both the accuracy and speed of the participants' responses (in milliseconds). Participants were first given a 241 242 description of the task in the experiment and the CRT task was practiced for two 243 trials of 30 s in both decision difficulties (three or six choices). This stage allowed 244 participants to recognize that there are two possible decision-making tasks of varying difficulties to perform: "easy" (three choices) or "hard" (six choices), and 245 that they would randomly receive only one of them in the following stage. Next, 246 247 participants were asked to rate how confident they were about their ability to perform the task they are about to complete—which they weren't aware of its level 248 249 of difficulty—(i.e., performance expectations) and then they were presented with the task in the level of difficulty they were initially assigned (three or six choices), and 250 were asked to perform as "quickly and as accurately as possible." Not surprisingly, 251 252 previous research (Naveh-Benjamin et al. 2000) indicates that more mistakes are made, and reaction time is higher when performing the six choices task. 253

Task completion was followed by the receipt of positive or negative feedback. The feedback received was independent of participants' objective performance and appeared on a full screen with large and colored fonts. Along all stages the examiner was apparent in the room and was seated to the side of the participant.

Participants in the negative feedback condition obtained the following full screen
note: "Sorry, your performance is below average" while participants in the positive
feedback condition received the following full screen note: "Well done, your
performance is above average."

Next, immediately, physiological measures (HR, SYSBP and DYSBP) were again taken. Participants then shifted to the next screen and were asked to complete the VAS, state self-esteem again and also the items for the state versions of the PCI and the ATQ and ATQ-P were administered. Finally, two post-task evaluations (difficulty for self, difficulty for others) to check the difficulty condition and one post-task evaluation manipulation check (i.e. feedback reliability) to evaluate the feedback manipulation were rated.

269 Measures

270 Multidimensional Perfectionism Scale

The Multidimensional Perfectionism Scale (MPS: Hewitt and Flett 1991, 2004) has three subscales of 15 items each. Respondents make seven-point ratings of statements reflecting *self-oriented perfectionism* (e.g., One of my goals is to be perfect in every thing I do), *other-oriented perfectionism* (e.g., If I ask someone to do something, I expect it to be done flawlessly), and *socially prescribed perfectionism* (e.g., My family expects me to be perfect). The MPS subscales have

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	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	□ LE	TYPESET
\$	MS Code : 67	☑ CP	🗹 DISK

adequate reliability and validity (Hewitt and Flett 1991, 2004). In the current study,
the three dimensions had adequate internal consistency, with respective alpha
coefficients of .84, .77, and .88 for self-oriented, other-oriented, and socially
prescribed perfectionism.

281 The Visual Analogue Scale

282 Current affect was assessed pre-task performance post-test performance after subjects received feedback, using the Visual Analogue Scale (VAS: Albersnagel 283 1988), composed of 18 mood adjectives. The participant is asked to indicate how he 284 or she is feeling "at the moment" by placing a vertical mark on each 80-mm line 285 286 anchored at 0% and 100% with opposing labels for each adjective (e.g., not at all 287 sad to extremely sad). The four affective states assessed were: dysphoria (depressed, sad, blue, and lost), *hostility* (hostile, irritable, annoved, and disagreeable), *anxiety* 288 (anxious, nervous, uneasy, and tense), and positive affect (happy, glad, pleased, and 289 cheerful). The alpha coefficients in the current study for the pre-task measures were 290 291 .88 for dysphoria, .81 for hostility, .84 for anxiety, and .86 for positive affect. The alpha coefficients in the current study for the post-task affect measures were .83 for 292 293 dysphoria, .86 for hostility, .83 for anxiety, and .81 for positive affect.

294 State Self-esteem

State self-esteem was measured using a modified version of the Current Thoughts Scale (Heatherton and Polivy 1991). The version used in this study consisted of the items tapping performance self-esteem and social self-esteem. Appearance selfesteem was not assessed. The alpha coefficients in the current study were .84 and .82 for pre-task and .85 and .83 for post-task for performance and social self-esteem, respectively.

301 Perfectionism Cognitions Inventory

302 An 18-item state version of the Perfectionism Cognitions Inventory was constructed with some new items and original items taken from the original measure. 303 Participants were asked to indicate the extent to which they experienced such 304 thoughts as "My performance should be flawless," "I've got to stop making 305 mistakes," and "Why can't I be perfect?" Respondents must provide ratings of the 306 extent to which each thought is being experienced currently or during the task itself. 307 308 The alpha coefficient for this newly created state version was .89 in the current 309 study. The original Perfectionism Cognitions Inventory was developed originally by Flett et al. (1998) to reflect activation of the ideal self (see Hewitt and Genest 1990) 310 311 and cognitive awareness of the need to perfect and concern about the inability to achieve perfection. 312

	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23	
	Article No. : 67		TYPESET	
S	MS Code : 67	☑ CP	DISK	

313 State ATQ and ATQ-P

314 State versions of the automatic thoughts measures were also completed. Overall, 11 315 items were culled from Automatic Thoughts Questionnaire (Hollon and Kendall 316 1980) and 10 items were taken from the Automatic Thoughts Ouestionnaire -317 Positive scale (Ingram and Wisnicki 1988). Items were selected based on their 318 apparent face validity and relevance to the current task situation. Respondents rated 319 the frequency of the current experience of negative thoughts such as "I'm a loser," "I'm a failure," and "I'm so disappointed in myself," as well as positive thoughts 320 such as "There's nothing to worry about," "I've accomplished a lot," and "I enjoy 321 322 a challenge." The respective alpha coefficients in the current study were .80 and .78 323 for the state ATQ and ATQ-P.

Finally, manipulation checks were included to assess perceptions of task difficulty for self and for others, and the perceived believability of performance feedback. Reaction times (RTs in milliseconds) and number of choice errors were recorded automatically during the task to obtain objective performance measures.

328 Results

The first set of analyses examined the effectiveness of the manipulated experimental conditions. We used measures of objective performance and two post-task evaluations (difficulty for self, difficulty for others) to check the difficulty condition and one post-task evaluation manipulation check (i.e. feedback reliability) to

- 333 evaluate the feedback manipulation.²
- 334 Task Difficulty Effect on Objective Performance

The first analyses assessed whether the CRT three versus six choice conditions actually resulted in different levels of objective performance. We conducted *t*-tests for independent samples with CRT three versus six choices as the independent variable and objective performance criteria (mistakes and RT scores) as the dependent variables.

340 Objective Measures

Analyses revealed significant differences with three choices yielding significantly fewer mistakes (t[198] = 4.27, P < .00001; M = 2.27, SD = 2.68 and M = 5.11, SD = 6.09 respectively) and significantly faster reaction times (RTs) than the six

 ² In a preliminary MANOVA, no significant differences were obtained for participants under easy or difficult task or for participants under positive or negative feedback in levels of MPS or Time-1 self-esteem or Time-1 affect measures scores nor task difficulty × feedback interaction effects on these scores.
 2FL04 Thus significant effects for the study manipulations should not be attributed to possible initial differences in participants' MPS personality scores or T1 levels of self-esteem or T1 levels of affects.

Journal : Small-ext 10942 Article No. : 67
MS Code : 67

344 choices (t[198] = 18.13, P < .00001; M = 543.80, SD = 87.26 and M = 873.82,345 SD = 159.44 respectively).

346 Subjective Measures

347 Analyses revealed significant differences with participants who performed the CRT 348 six choices version reporting the task as being significantly harder for them than 349 participants who performed the three choice version (t[198] = 14.63, P < .00001; M = 3.19, SD = 1.25 and M = 1.25, SD = .44 respectively). Similarly, participants 350 351 who performed the CRT six choices version reported the task as being harder for 352 others than did participants who performed the three choices version 353 (t[198] = 21.42, P < .00001; M = 4.22, SD = .85 and M = 1.83, SD = .73 respectively.tively). Results also indicated that participants who received positive feedback 354 reported the feedback to be more believable) than did participants in the negative 355 feedback condition (t[198] = 4.93, P < .00001; M = 4.74, SD = 1.90356 and M = 3.37, SD = 2.02 respectively). 357

These analyses confirmed that the task and feedback conditions are different in level of objective and subjective difficulty. Accordingly, in the hierarchical multiple regressions (HMRs) described below, the actual number of mistakes was used as the objective performance variable because a hypersensitivity to mistakes is an integral aspect of the perfectionism construct.

- 363 Automatic Thoughts, Affect, and State Self-Esteem within Experimental
- 364 Conditions

365 We examined the associations among the state measures within each experimental 366 condition before conducting our main analyses. The intercorrelations among measures are shown in Table 1. It was found in each condition that the state PCI and 367 368 negative automatic thoughts were strongly associated (r's ranging from .57 to .61). Regarding the affect measures, it can be seen that in the two negative feedback 369 conditions, state PCI and state ATQ were associated significantly with greater 370 371 dysphoria, anxiety, and hostility, and less positive affect. These same two measures 372 were associated robustly across all four conditions with lower performance and 373 social self-esteem.

374 Given the lack of information on how trait perfectionism relates to state 375 perfectionism measures, we also examined the link between the MPS and the state 376 PCI in the four experimental conditions. The state PCI was not associated significantly with trait perfectionism for participants in the positive feedback, 377 moderate difficulty condition. In contrast, in the negative feedback, moderate 378 379 difficult condition, the state PCI was linked with both self-oriented perfectionism (r = .39, P < .01) and socially prescribed perfectionism (r = .39, P < .01). 380 381 Associations were also found in the difficult negative feedback condition between the state PCI was linked with both self-oriented perfectionism (r = .32, P < .05) 382 383 and socially prescribed perfectionism (r = .26, P < .07). More striking were the

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	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	\Box LE	TYPESET
5	MS Code: 67	☑ CP	🗹 DISK

Table 1 Correlati	ons amon§	g the PCI,	, ATQ, an	nd the time	e-2 affect.	ive states	and self-	esteem for	r the 4	study condition	samples						
Variable	1	2	3	4	5	9	7	8	9 1		2	3	4	5	9	7	8 9
Easy negative	~								ш	asy positive							
1. PCI-State									I								
2. ATQ-positive	-00									.33*	I						
3. ATQ-negative	.61**	46**								.61**	19	I					
4. Dysphoria	.48**	32*	**09.	ł						.29*	34*	.57**	I				
5. Anxiety	.40**	9	.47**	.72**	I,					.24	07	.39**	.72**	I			
6. Hostility	.29*	.11	.20	.55**	**09.	I				.21	.04	.38**	.66**	.71**	I		
7. Positive affect	53**	.48**	64**	69**	51**	20	ļ		ľ	.16	.43**	42**	53**	37**	10	I	
8. Performance SE	42**	.52**	65**	60**	32*	17	.67**	I	ľ	.46**	.20	61**	63**	31*	28*	.42**	I
9. Social SE	74**	.27*	68**	53**	41**	22	.63**	.58**	ľ	.65**	00	63**	58**	45**	42**	.26	- ***99.
Difficult negative					r		·		Ц	hifficult Positive							
1. PCI-State	I								1								
2. ATQ-positive	.33*	I)			20	I						
3. ATQ-negative	.57**	17	I						5	**09	55**	I					
4. Dysphoria	.42**	19	.65**	I)	27	42**	.55**	I				
5. Anxiety	.44**	07	.53**	.63**	I					.35**	31*	.49**	.59**	I			
6. Hostility	.39**	-00	.56**	.62**	**69.	I				.03	31*	.40**	.70**	.31*	I		
7. Positive affect	42**	.28*	60**	66**	39**	23	ļ		ľ	.14	.49**	42**	57**	36**	18	I	
8. Performance SE	38**	.31*	65**	58**	50**	52**	.41**	I	ľ	.31*	.56**	58**	64**	34*	35**	.41**	I
9. Social SE	57**	.15	63**	55**	49**	43**	.39**	.70**	l' I	49**	.38**	69**	67**	62**	28*	.50**	.71*** –
Note: * <i>P</i> < .05; **	<i>P</i> < .01,	* <i>P</i> < .0()1 (two-ta	uled test)													

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associations in the positive feedback, difficult condition. The state PCI was linked with both self-oriented perfectionism (r = .46, P < .01) and socially prescribed perfectionism (r = .61, P < .01). These data suggest that state automatic thoughts reflecting the need to be perfect relate to trait perfectionism when the situation is challenging, either in terms of difficulty level or negative feedback has been received.

390 Prediction of Changes in Affect, Self-esteem, and Physiology

Changes over time from pre-test levels were assessed via Hierarchical Multiple 391 392 Regressions (HMRs) (Cohen and Cohen 1983). Each regression equation included 393 the following steps: In the first step, Time-1 measures were entered thus controlling 394 for baseline levels of affect, self-esteem, and physiological measures. In the next 395 step, the task difficulty and feedback were entered as dummy variables (0 = easy)and 1 = difficult and 0 = negative and 1 = positive, respectively) along with the 396 objective performance (errors/mistakes) and confidence. The two MPS variables 397 398 (self-oriented and socially prescribed perfectionism) were entered in the second 399 step. Other-oriented perfectionism was not included due to its limited relevance in 400 this study. In the next step all two-way interactions among each of the two MPS 401 variables and task difficulty, feedback, objective performance (errors/mistakes), and 402 confidence were entered. And, in the final step, the three-way interactions were 403 entered.

404 Models for Changes in Affect

405 Dysphoria

After controlling for pre-task dysphoria ($\beta = .88, P < .0001, F[1,198] = 680.54$, 406 P < .0001), a significant increase in dysphoria was found for participants who 407 received negative feedback ($\beta = -.07, P < .05; F[5,194] = 137.37, P < .0001$). The 408 409 main effects of self-oriented and socially prescribed perfectionism were not 410 significant (F[7,192] = 97.75, P < .0001). Next, significant 2-way interactions were obtained for socially prescribed perfectionism \times objective performance, socially 411 prescribed perfectionism \times condition, self-oriented perfectionism \times confidence, and 412 for self-oriented perfectionism × socially prescribed perfectionism ($\beta = -.61$, 413 $P < .004, \beta = .37, P < .02, \beta = -.34, P < .04$ and $\beta = -43, P < .05$ respectively; 414 415 F[22,177] = 33.83, P < .0001). Finally, no significant three-way interactions were obtained. The final regression explained significantly 78% (adjusted) of the variance 416 417 in post-task dysphoria (F[33,166] = 22.11, P < .0001). Plotting the significant 418 interactions according to Cohen and Cohen's (1983) recommendations showed that: 419 (a) high socially prescribed perfectionism was associated with increased dysphoria 420 when performance was poorer (i.e., a greater number of actual errors) but significantly less when performance was better, and socially prescribed perfection-421 422 ism was associated with increased post-task dysphoria in the difficult task condition,

	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	□ LE	TYPESET
5	MS Code : 67	☑ CP	🗹 DISK

423 relative to the easier task condition (b) Self-oriented perfectionism was associated 424 with greater post-task dysphoria among participants with low confidence, relative to 425 those with greater confidence; and (c) socially prescribed perfectionism was 426 unexpectedly associated with increased post-task dysphoria associates when levels 427 of self-oriented perfectionism were relatively low, as opposed to elevated self-428 oriented perfectionism.

429 Anxiety

After controlling for pre-task anxiety ($\beta = .59$, P < .0001, F[1.198] = 105.03, 430 P < .0001), a significant decrease in anxiety was found for participants who performed 431 the easy task ($\beta = -.16$, P < .01; F[5,194] = 22.92, P < .0001). There were no 432 433 significant effects for trait perfectionism nor were significant 2-way interactions 434 detected. Next, significant three-way interactions were obtained for socially prescribed 435 perfectionism \times confidence \times feedback, confidence \times task difficulty \times objective per-436 formance and for self-oriented perfectionism × feedback × confidence. The final regression explained significantly 38% (adjusted) of the variance in post-task anxiety 437 438 (F[33,166] = 4.71, P < .0001). The same procedures were use to plot the significant 439 interactions. Examination of the interaction effects involving perfectionism revealed 440 that: (a) high socially prescribed perfectionism was associated with substantial increases 441 in anxiety among participants with relatively low confidence but who received positive feedback. Also, participants with high socially prescribed perfectionism and high 442 confidence who received negative feedback had substantial increases in anxiety; (b) high 443 444 self-oriented perfectionism was linked with increased post-task anxiety among those participants who had poorer objective performance and lower initial confidence, but this 445 was not evident for those who had higher confidence. It was also found that participants 446 447 with relatively low self-oriented perfectionism who performed well but had low confidence had a greater increase in post-task anxiety than did those with high 448 449 confidence.

450 Hostility

After controlling for pre-task hostility ($\beta = .66$, P < .0001, F[1,198] = 152.30, 451 452 P < .0001), no significant effect was found for feedback, difficulty, confidence or performance (F[5,194] = 31.29, P < .0001). Next, a significant main effect of 453 454 perfectionism was found only for socially prescribed perfectionism ($\beta = .11$, 455 P < .05, F[7,192] = 23.08, P < .0001), and a significant 2-way interaction was obtained for self-oriented perfectionism × socially prescribed perfectionism 456 (F[22,177] = 8.11, P < .0001). Next a significant three-way interaction was 457 458 obtained for confidence × task difficulty × objective performance. The final regres-459 sion explained significantly 46% (adjusted) of the variance in post-task hostility 460 (F[33,166] = 6.16, P < .0001). Investigation of the significant interaction involving perfectionism showed that greater self-oriented perfectionism was associated with 461

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	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	□ LE	TYPESET
\sim	MS Code : 67	☑ CP	☑ DISK

less post-task hostility when levels of socially prescribed perfectionism were lowrather than high.

464 Positive Affect

 $(\beta = .77, P < .0001.$ 465 After controlling for pre-task positive affect F[1,198] = 284.11, P < .0001), a significant increase in positive affect was found 466 467 for participants who received positive feedback ($\beta = .17$, P < .0001) and for participants that were relatively high in confidence ($\beta = -.10$, P < .03) 468 (F[5,194] = 66.97, P < .0001). Next, as in the previous analysis, a significant 469 main effect of perfectionism was found only for socially prescribed perfectionism 470 471 $(\beta = .11, P < .03, F[7, 192] = 51.26, P < .0001)$. Next, significant 2-way interactions were obtained for socially prescribed perfectionism × objective performance, 472 473 socially prescribed perfectionism \times feedback, and for socially prescribed \times task difficulty (F[22,177] = 17.71, P < .0001). No significant three-way interactions 474 were obtained. The final regression explained significantly 66% (adjusted) of the 475 476 variance in post-task positive affect (F[33,166] = 12.44, P < .0001). Examination of the significant interactions revealed that: (a) high objective performance was 477 478 associated with increased positive affect when socially prescribed perfectionism 479 was low rather than high; (b) when feedback was positive, increased positive affect was associated with high and low socially prescribed perfectionism; however, under 480 481 negative feedback, high socially prescribed perfectionism was associated with 482 decreases in positive affect and this was less apparent for those with low socially 483 prescribed perfectionism; (c) with the easier task, low socially prescribed perfectionism, relative to high socially prescribed perfectionism, was associated 484 with increased positive affect but this effect was reduced in the difficult task 485 486 condition.

- 487 Models for Changes in Self-esteem
- 488 Performance Self-esteem

489 After controlling for pre-task performance self-esteem ($\beta = .82$, P < .0001, F[1,198] = 414.34, P < .0001, a significant effect was found for feedback with 490 491 participants received positive feedback reported significantly higher performance 492 self-esteem ($\beta = .11, P < .007$). Also, participants with lower levels of confidence 493 reported greater decreases in post-task performance self-esteem ($\beta = -.14$, P < .001) (F[5,194] = 95.85, P < .0001). The main effects block found a 494 495 significant effect for only socially prescribed perfectionism ($\beta = -.11$, P < .03, 496 F[7,192] = 70.31, P < .0001). Next, a significant 2-way interaction was obtained for socially prescribed perfectionism \times feedback (F[22,177] = 22.76, P < .0001). 497 498 Finally, significant three-way interactions were obtained for socially prescribed 499 perfectionism × task difficulty × objective performance and for confidence × feedback \times objective performance. The final regression explained significantly 72% 500

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	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67		TYPESET
5	MS Code: 67	☑ CP	🗹 DISK



501 (adjusted) of the variance in post-task performance self-esteem (F[33,166] = 16.15, 502 P < .0001). Further inspection by plotting the significant interactions involving 503 perfectionism showed that (a) socially prescribed perfectionism was associated with 504 low post-task performance self-esteem and this was significantly stronger under 505 negative feedback (see Fig. 1a); and (b) with the easier or more difficult task, lower 506 objective performance was associated with lower performance self-esteem among 507 participants with higher levels of socially prescribed perfectionism (see Fig. 1b).

508 Social Self-esteem

509 After controlling for pre-task social self-esteem ($\beta = .85, P < .0001, F[1,198] = 494.16$, 510 P < .0001), no significant effect was found for feedback, difficulty, confidence or 511 performance (F[5,194] = 102.03, P < .0001). As for perfectionism, once again no effect 512 was found for self-oriented perfectionism but reduced self-esteem was linked only with

513 socially prescribed perfectionism ($\beta = -.11, P < .02, F[7, 192] = 76.58, P < .0001$).

	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	□ LE	TYPESET
\sim	MS Code : 67	☑ CP	DISK

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514 Next, a significant 2-way interaction was obtained for socially prescribed perfection-515 ism \times task difficulty (F[22,177] = 24.55, P < .0001). Finally, significant three-way 516 interactions were obtained for socially prescribed \times confidence \times objective perfor-517 mance and for confidence \times task difficulty \times objective performance. The final regression explained significantly 74% (adjusted) of the variance in post-task 518 dvsphoria (F[33,166] = 18.53, P < .0001). Examination of the three-way interaction 519 effect involving perfectionism showed that high socially prescribed perfectionism was 520 521 associated with low social self-esteem when objective performance and confidence 522 were relatively low.

523 Models for Changes in Physiological Measures

524 Heart Rate (Beat per Minute)

After controlling for pre-task HR ($\beta = .78$, P < .0001, F[1,198] = 308.384, 525 P < .0001), no significant effects were found for feedback, difficulty, confidence 526 527 or performance (F[5,194] = 61.33, P < .0001). There was also no significant effects found for self-oriented or socially prescribed perfectionism F[7,192] = 43.74, 528 529 P < .0001) and no significant 2-way interactions were obtained (F[22, 177] = 14.37, 530 P < .0001). However, significant three-way interactions were obtained for socially prescribed perfectionism × confidence × feedback and for self-oriented perfection-531 performance \times feedback. The final 532 $ism \times objective$ regression explained 533 significantly 61% (adjusted) of the variance (F[33,166] = 10.49, P < .0001). 534 Examination of the significant interaction involving socially prescribed perfection-535 ism showed that high socially prescribed perfectionists with relatively low confidence had higher HR under negative feedback but significantly lower increases 536 537 in HR when they received positive feedback. Further analyses of the interaction 538 effect involving self-oriented perfectionism found a less clear pattern. That is, high self-oriented perfectionists with low objective performance had higher HR when the 539 feedback was positive (i.e., incongruent) while low self-oriented perfectionists with 540 541 low objective performance had increased HR when the feedback was negative.

542 Systolic Blood Pressure (mmHg)

543 After controlling for pre-task SYSBP ($\beta = .48, P < .0001, F[1,198] = 6.18, P < .01$), 544 no significant effects were found for feedback, difficulty, confidence or performance (F[5,194] = 2.83, P < .02). There were also no significant effects for self-oriented or 545 socially prescribed perfectionism, F[7,192] = 2.26, P < .03). However, significant 2-546 547 way interactions were obtained for self-oriented perfectionism × objective performance 548 and for socially prescribed perfectionism \times feedback (F[22,177] = 2.20, P < .05). 549 Next no significant three-way interactions were obtained (F[33,166] = .80, ns). The final regression explained significantly 14% (adjusted) of the variance in post-task 550 SYSBP. Plotting the significant 2-way self-oriented perfectionism × performance and 551 socially prescribed perfectionism × feedback interactions showed that (a) high self-552

	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
	Article No. : 67	□ LE	TYPESET
5	MS Code: 67	☑ CP	🗹 DISK



553 oriented perfectionism was associated with increased SYSBP when objective 554 performance was relatively poor, but this was not evident among the self-oriented perfectionists who performed relatively well (see Fig. 2a); and (b) high socially 555 prescribed perfectionism was associated with increased SYSBP under negative 556 557 feedback but not when positive feedback was received (see Fig. 2b)

For the prediction of Diastolic blood pressure (mmHg) beyond the significant 558 effect of pre-task DYSBP no other significant effects were found. 559

560 Discussion

561 The current study was designed to address several issues involving perfectionism 562 that have not been addressed in previous research. These issues were examined within the context of an experiment in which participants attempted a task that 563 564 varied in level of difficulty. Participants received nonveridical positive or negative feedback about performance. In addition to these independent variables, we were 565 also able to assess actual performance (i.e., number of errors) and self-reported 566 567 confidence in attempting the task. The task itself is one that we have used in our past

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23	
Article No. : 67	□ LE	TYPESET	
MS Code : 67	☑ CP	☑ DISK	

568 research (see Besser et al. 2004) and it has been used extensively in previous 569 research on cognitive processes.

570 Our first goal was to examine the feasibility of developing a state measure of perfectionism-related cognitions and to then explore the factors associated the 572 experience of perfectionistic thoughts in this performance situation context. Our 573 analyses confirmed that meaningful individual differences in the state levels of perfectionistic automatic thoughts could be assessed. More importantly, it was 574 575 found across the four experimental conditions that higher scores on the state PCI 576 measure were associated robustly with scores on the state ATQ measure, indicating that those participants who experienced thoughts about the need to obtain perfection also reported a preponderance of negative thoughts about the self while in the 578 579 performance situation. This pattern of findings is in keeping with past conceptu-580 alizations of perfectionistic automatic thoughts as not only activating an ideal selfschema with perfectionistic content, but also highlighting negative features of the 582 self that underscore the discrepancy between the actual self and the ideal, perfect self. Analyses with the trait MPS dimensions showed that these automatic thoughts 583 were associated with higher levels of self-oriented and socially prescribed 584 585 perfectionism in every experimental condition except the one condition involving an easier task and the receipt of positive feedback. 586

587 In addition, both the PCI and ATQ state measures were associated robustly with 588 demonstrably lower levels of state self-esteem and various forms of negative affect. 589 The association between the state ATQ and reduced state self-esteem attests to the 590 validity of the state measure used in the current study because the ATQ has a built-591 in focus on the negative self-concept (see Hollon and Kendall 1980). More 592 intriguing is the strong associations between the state PCI and reduced levels of 593 state self-esteem. It is worth noting that this link between PCI and reduced state selfesteem was found both in terms of performance self-esteem and social self-esteem, 594 595 but the associations tended to be stronger between the PCI and reduced social self-596 esteem. This association with social self-esteem may have been due somewhat to the presence of experimental cues that emphasized social evaluation. The 597 598 association between perfectionistic cognitions and social self-esteem merits further 599 investigation. Recent evidence in general suggests that the experience of certain negative automatic thoughts associated typically with depression actually contribute 600 to feelings of shame (see Borton and Casey 2006). Perhaps perfectionists with 601 negative automatic thoughts are highly cognizant of a sense that they ought to be 602 perfect, and the distinction between ideal standards and ought standards is blurred 603 604 for these individuals, especially in a context that emphasizes social evaluation cues.

As expected, the state PCI was associated with elevated levels of dysphoria, and 605 606 this was evident across all four experimental conditions, but the pattern of correlations revealed that the link between the state PCI and dysphoria was stronger 607 608 when participants had received negative feedback. Interestingly, the state PCI was 609 associated with state hostility in the two negative feedback conditions; in contrast, it was not associated significantly with hostility in the positive feedback conditions. 610 611 The association between perfectionistic cognitions and hostility could reflect an interpersonal sensitivity among perfectionists who tend to react negatively to unfair 612 613 evaluations. This association with hostility is intriguing in light of recent evidence

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
Article No. : 67	□ LE	TYPESET
\$ MS Code : 67	☑ CP	☑ DISK

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614 illustrating that depression-prone people have a form of cognitive vulnerability that 615 also includes elevated levels of anger and hostility (see Ingram et al. 2007).

616 Trait Perfectionism, Level of Task Difficulty, and Feedback Valence

617 Our main goal in the current study was to explore how participants varying in levels of trait perfectionism responded to the variations in task difficulty and feedback 618 619 valence in terms of their affective reactions, evaluative reactions to the self (i.e., sense of self-esteem), and physiological reactions. Overall, there were fewer 620 significant interaction effects involving self-oriented perfectionism versus the 621 numerous significant interaction effects involving socially prescribed perfectionism. 622 623 This pattern of outcomes contrasts with the previous study by Besser et al. (2004); in our earlier investigation, we found primarily that differences were related to self-624 625 oriented perfectionism.

Analyses of the affective responses in the current study indicated that trait 626 perfectionism interacted with experimental conditions to influence dysphoria, 627 628 anxiety, and positive affect, and most, but not all, of the obtained interactions were generally in keeping with predictions. For instance, high levels of socially 629 630 prescribed perfectionism were associated with increased dysphoria and reductions in positive affect in the difficult task condition and when more errors were actually 631 made. In addition, reductions in positive affect were found among socially 632 633 prescribed perfectionists who received negative feedback. Increases in anxiety were 634 found among participants with high socially prescribed perfectionism who avowed 635 higher confidence but then received negative feedback. Higher levels of post-task anxiety were also found among participants with high self-oriented perfectionism 636 but lower actual performance and lower initial confidence in performance. In 637 638 contrast, meaningful interaction effects were not found in terms of changes in levels 639 of hostility.

640 As for fluctuations in state self-esteem, a similar pattern was obtained for the performance self-esteem and social self-esteem measures. These similar findings 641 likely reflect the significant associations between these measures across the four 642 experimental conditions (r's ranging from .58 to .71). Greater reductions in 643 644 performance self-esteem and social self-esteem were found among participants who made a greater number of mistakes and who had elevated socially prescribed 645 perfectionism, though low confidence was also required in order for socially 646 647 prescribed perfectionists to have lower social self-esteem. Also, elevated socially prescribed perfectionism was associated with lower post-task performance self-648 649 esteem following the receipt of negative feedback. There were no significant interaction effects involving self-oriented perfectionism for changes in self-esteem. 650

The analyses conducted with the physiological measures showed that the results varied substantially depending on the dependent measure in question. Analyses with the blood pressure measures found no significant effects involving diastolic blood pressure, but there was meaningful effects obtained with the measure of systolic blood pressure. Specifically, high levels of socially prescribed perfectionism were associated with increased levels of systolic blood pressure following the

Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
Article No. : 67		TYPESET
MS Code : 67	V CP	DISK

657 receipt of negative performance feedback but not positive performance feedback. 658 This finding suggests that people with high socially prescribed perfectionism are 659 responsive at a physiological level when critical comments or other forms of 660 negative feedback are received in a manner that would convey that expectations 661 are not being met. This type of physiological reactivity without the actual 662 expression of stress or distress could contribute to health problems among socially 663 prescribed perfectionists.

664 There was also a highly significant interaction effect involving self-oriented 665 perfectionism. In this instance, increased levels of systolic blood pressure were found among self-oriented perfectionists who had poorer objective performance, 666 regardless of whether the task itself was more or less difficult. This pattern of 667 668 findings is in keeping with our earlier results showing the negative responses of self-669 oriented perfectionists to performance failure, and, in general, these data are in keeping with diathesis-stress interpretations of perfectionism that highlight the need 670 671 to examine perfectionism and actual performance (see Hewitt and Flett 2002). One implication of these data is that the positive or negative impact of perfectionism 672 needs to be examined with respect to other relevant factors, such as related 673 674 differences in performance or skill levels, performance feedback, and performance 675 expectations.

676 It should be noted that while it was not predicted in the current study, evidence 677 that our findings were specific to one type of blood pressure measure is not problematic. Other studies have found evidence of individual differences in systolic 678 679 blood pressure but not in diastolic blood pressure or vice versa (see Harris et al. 680 2006; Jorgensen et al. 1996). The key here is to establish in subsequent research 681 whether a similar pattern emerges, and, as indicated by Jorgensen et al. (1996), we should allow for the role of numerous other factors that contribute to the association 682 between personality factors and high blood pressure. 683

684 A less pristine pattern of results emerged from the analyses of the heart-rate data, 685 and this is not the first study to find that the results were stronger with blood pressure measures than with heart-rate measures (see Zeller et al. 2004). Our data 686 indicated increased heart rate was found among socially prescribed perfectionists 687 who had relatively low confidence and who received negative feedback; however, 688 socially prescribed perfectionists who had low confidence but received positive 689 690 feedback had much smaller increases in heart rate. However, there was also a 691 significant interaction effect involving self-oriented perfectionism that was not in keeping with predictions. These mixed findings notwithstanding, it is apparent that 692 693 the association between perfectionism and physiological indices merits additional investigation in future research. Subsequent investigations should incorporate some 694 695 methodological improvements (e.g., continuous assessments of heart-rate and blood pressure using more refined technology of monitoring) and there is also a need to 696 697 examine physiological responses in naturalistic contexts by assessing such measures 698 as ambulatory blood pressure. Given that the findings of the current study varied 699 across perfectionism dimensions, it is important that research on perfectionism and stress-related physiological reactions involves separate analyses of the various 700 701 perfectionism dimensions.

	Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23	
5	MS Code : 67	\square LE \square CP	□ ITPESET ☑ DISK	

702 Theoretical and Practical Implications

703 There are many implications that follow from the results of the current study. We will mention only a few due to space limitations. First, it is evident from a conceptual 704 standpoint that when the results of this study and our previous investigation (see 705 706 Besser et al. 2004) are both taken into account that it is important to evaluate the 707 reactions and responses of perfectionists as a function of the outcomes and situational 708 pressures they are experiencing. Theoretical accounts of perfectionism must allow for and incorporate situational factors and stressors. Moreover, given how the results 709 varied across the different dimensions of perfectionism, it is important to distinguish 710 the various dimensions of perfectionism within these conceptualizations. 711

712 Second, in terms of practical concerns, it is apparent from a practical perspective 713 that perfectionists are at risk, not only in terms of psychological distress, but also in 714 terms of deficits in self-esteem that are triggered by performance deficits and 715 unfavorable performance feedback, and possible health-related problems related to their physiological responses. Counseling and therapy interventions should be 716 717 multi-faceted and address not only the perfectionistic tendencies themselves, but 718 also issues involve the self-concept and harsh self-evaluative standards. The robust 719 associations among perfectionistic thoughts, negative automatic thoughts, and 720 deficits in self-esteem and their links with various forms of distress can be regarded 721 as support for previous suggestions that cognitive-behavioral interventions should focus directly on removing perfectionism and associated negative cognitive self-722 723 statements but there is also a need to foster a more positive unconditional sense of 724 self-acceptance (see Flett et al. 2003; Scott 2007).

725 In summary, the results of the current experiment yielded several findings that extend the existing literature on perfectionism. First, it was established that current 726 727 state measures of perfectionism cognitions are experienced in a challenging performance situation, and these automatic thoughts are associated with other 728 729 negative thoughts about the self, deficits in self-esteem, and feelings of psychological distress. Second, comparisons of pre-test and post-test measures showed that 730 changes in distress, self-esteem, and physiological responses occur when people 731 with high levels of socially prescribed perfectionism encounter failure feedback and 732 have a performance marred by mistakes. Additional findings suggested that level of 733 734 self-confidence is a factor that moderates the association between perfectionism and 735 affective reactions. Collectively, our results illustrate the need to evaluate perfectionism along with other factors that may activate the perfectionist's tendency 736 to react with psychological distress and be dissatisfied not only with their 737 performance, but also with their personal characteristics. 738

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Journal : Small-ext 10942	Dispatch : 25-9-2007	Pages : 23
Article No. : 67	LE	TYPESET
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818

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